

Proehlfic Park After-School Frequently Asked Questions

What does the schedule for the After-School Program look like? Our schedule is as follows:

2:30-3:30 PM Students arrive from school and have time to unwind during free-play.

3:30-3:45 PM Afternoon Meeting- All students come together for an afternoon meeting where expectations are reviewed, behaviors addressed, and activities are discussed. Then students get into their designated groups (K-3rd boys, K-3rd girls, and 4th grade and up).

3:45-4:00 PM Snack time- students are to bring their own snacks or purchase one at the snack bar.

4:00-4:45 PM Homework/Downtime- This is an academic time where students are given the opportunity to work on homework. Books, word searches, manipulatives, and other educational tools are provided for those with no homework.

4:45-6:00 PM Activity time- Students participate in an age and skill level appropriate activity lead by their coaches.

6:00-6:30 PM Students gather in the Panther's Den to unwind from the day by playing card/board games, read, color, or play with manipulatives until their parent/guardian arrives.

What are examples of the activities/games my child will play? The activities change daily and new activities are implemented each week. Examples of activities are team sports (volleyball, basketball, soccer, basketball, flag football, LAX, etc.), cooperative games (activities designed for practice working together and problem-solving), and tag games.

What are the After-School Program hours? On **typical school days** we are open Monday-Friday 2:30PM-6:30PM. On **early releases** days we are open 11:00AM-6:30PM. On days where there is **no school**, we are open *7:30AM-6:30PM.

Our day ends at 6:30PM. There is a late fee policy that entails a flat fee of \$10 and an additional \$1 for every minute past 6:30. For example, you arrive to pick up your child at 6:34PM. You are charged \$10 for arriving late, plus \$4 for each minute after 6:34PM, totaling \$14.

**On inclement weather days, please note that we may open later than 7:30 am to accommodate the safety of our children and staff.*



Is snack provided for my child? No. You must provide snack for your child. Another option is adding money to your child's Daxko Operations account to purchase a snack at the snack bar. Drinks are \$2 and snacks are \$1. We do not have a refrigerator or microwave for your child to utilize. On drop-in days (7:30-6:30 pm) please bring 2 snacks for your child and a lunch.

What is the cost of the After-school Program?

Part time: \$149/month (3 days/week)

Regular: *Member \$189/month, Non-member \$199/month

Platinum: Member \$229/month, Non-member \$249/month – includes all school holidays

Van transportation: \$30/month

Kindergarten fee: \$20/month

** The member rate is for individuals who are members of Proehlfic Park's Adult Fitness Center.*

What schools do you serve? Proehlfic Park offers VAN PICK UP at the following schools:

- Caldwell Academy
- Cornerstone Academy
- General Greene*
- Greensboro Academy
- Jefferson Elementary
- Jesse Wharton Elementary
- Jones Elementary*
- Mendenhall Middle*
- Northern Elementary*
- Northern Middle*
- Oak Ridge Elementary*
- Summerfield Charter Academy

**We will ONLY pick up from these schools if we have more than 3 students enrolled full-time.*

Proehlfic Park offers BUS DROP OFF from the following schools:

- Claxton Elementary
- Kernodle Middle
- Pearce Elementary
- Summerfield Elementary

**Other magnet schools available upon parent request. Must go through GCS transportation office to set up.*

How do I know my child is safe at Proehlfic Park? While at Proehlfic Park, your child's safety is our utmost priority. Our coach to student ratio is 1:15, and each coach always has a walkie talkie with them. There is a designated coach in each group who carries around the first aid bag throughout the day and performs hourly head counts. We have coaches who are trained in first aid/CPR/AED and able to act in emergency situations. We have emergency procedures for



medical emergencies, fire/explosions, and severe weather. All staff are trained in our emergency procedure protocol. Your child can only be picked up by those pre-approved and they must show an I.D.

How do you handle disruptive or negative behavior? At the heart of our Youth Program is a system of positive behavior supports, which is also utilized in Guilford County Schools. All coaches have been trained in classroom management and positive behavior supports. We have three expectations that students abide by in our after-school program: 1. Keep your hands and feet to yourself, 2. Use kind words, and 3. Follow your coach's directions. Children that meet expectations throughout the week earn the reward of Fun Friday. On Fun Friday we engage in specialty activities and do away with homework time.

The Youth Program Director and Assistant Director are excellent at corresponding with parents about their child's behavior when needed. There is a three-strike policy for students that cannot meet expectations. The first strike is a write up with an action plan developed by the director, student, and parent. A second strike is a one-day suspension from the program. A third strike is a week suspension from the program. If behavior does not improve within a six-month period after the 3rd strike, the student will be asked to leave the program. Parents WILL NOT be reimbursed their money if a student is terminated from the program for poor behavior. Parents are also asked to treat the Director and Assistant Director professionally and with respect. We are all on the same team and want what is best for your child.

How do I register my child for the After-School Program? You can register your child online, by phone (336-665-5233), or in person! Please note that availability is based on transportation and space within the program.

How can I pay for the After-School Program? Parents can register for automatic monthly drafts through the Daxko Operations system. Payment MUST be made on the first of the month, regardless if paying cash, check, or card. Parents that do not pay by the first Friday of each month WILL NOT receive services until payment is made. If payment is not made on the 1st of the month, or a previously agreed upon date, late fee charges of \$10 per day will begin until payment is made.

Do Wake Forest Employees receive a discount on programs? Unfortunately, they do not. The only discounts we offer are for Proehlfiic Park Adult Fitness Center members who receive the member rate and a sibling discount for the second child enrolled in the program.



Do you offer prorated rate for After-School? We offer after school care for every day of the school year calendar. For billing we divide the payments equally over the course of the school year (including a pro-rated start and end date based on the school calendar.) Our fee is calculated based on the school year and then divided into equal payments per month. There is no partial payment option.

What happens if I need to cancel my enrollment? All you need to do is email the Youth Program Director and inform the Director of your last day in the program. Parents WILL NOT be reimbursed for the month they are terminating enrollment from. For example, if you need your last day to be the 15th of the month, you will not be reimbursed for the remaining days, but will not be charged for future months.

How can I access my tax statement? You can log in to your account with any of the “register now” buttons from our website and it will take you to the login screen.

<https://operations.daxko.com/Online/login>

Welcome, Guest Program Search

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I want to set up online access for my account

If you're a current or past member, or if you have registered for programs in the past, but you haven't set up your online account, select this option to enable your online account. You can use your online account to register for classes, programs and events.

[Find Account](#)

I don't have an account, but I want to create one

If you've never been a member or enrolled in any of our programs or classes, select this option to create an online account. You can use your online account to register for classes, programs and events.

[Sign Up](#)

Once you log in you will see a button for payment history in the top right corner and then with each transaction you will have a print button which will give you the details of the transaction and the Tax Id information.

What is Proehlific's Tax ID Number? Our number is 20-5778966

